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GME Law Penalty Tracker

At GME Law, we closely monitor sanctions imposed by regulators, including the Alcohol and Gaming Commission of Ontario (AGCO), Alberta Gaming, Liquor & Cannabis (AGLC), and the Financial Transactions and Reports Analysis Centre of Canada (FINTRAC). We have developed this Penalty Tracker to bring those actions together in one place, helping track enforcement activity and highlight day-to-day compliance trends. If this downloadable copy of the Penalty Tracker is out of date, you can find the latest version HERE. And, if you have any questions about the information contained in this document, please contact us at jack@gmelawyers.com.

2026

New Brunswick Lotteries and Gaming Corporation

Penalty:	CAD $399,712.50
Cause for Penalty:	Failure to submit suspicious transaction reports where there were reasonable grounds to suspect that transactions were related to a money laundering or terrorist activity financing offence.
Date Imposed:	July 24, 2026 (announced September 3, 2026)
Regulator Imposing Penalty:	FINTRAC
Statute/Regulation Violated:	Proceeds of Crime (Money Laundering) and Terrorist Financing Act Failure to submit suspicious transaction reports where reasonable grounds existed to suspect money laundering or terrorist activity financing
Overview/Explanation:	Following a compliance examination, FINTRAC found that the New Brunswick Lotteries and Gaming Corporation failed to submit suspicious transaction reports where there were reasonable grounds to suspect that transactions were related to a money laundering or terrorist activity financing offence. The corporation has since paid the penalty in full.
Link to Source:	FINTRAC (official)

Nova Scotia Gaming Corporation

Penalty:	CAD $231,826
Cause for Penalty:	Nova Scotia Gaming Corporation failed to file required suspicious transaction reports, maintain compliant written policies and procedures, and conduct adequate risk assessments for money laundering and terrorist financing.
Date Imposed:	July 23, 2026 (announced September 3, 2026)
Regulator Imposing Penalty:	FINTRAC
Statute/Regulation Violated:	Proceeds of Crime (Money Laundering) and Terrorist Financing Act Failure to submit suspicious transaction reports where reasonable grounds existed to suspect money laundering or terrorist activity financing Failure to develop and maintain written compliance policies and procedures approved by a senior officer Failure to assess and document money laundering and terrorist financing risks
Overview/Explanation:	Following a compliance examination, FINTRAC found that Nova Scotia Gaming Corporation failed to submit suspicious transaction reports, did not maintain up-to-date written compliance policies and procedures approved by a senior officer, and failed to adequately assess and document money laundering and terrorist financing risks. The corporation has since paid the penalty in full.
Link to Source:	FINTRAC (official)

NorthStar Gaming

Penalty:	CAD $100,000
Cause for Penalty:	NorthStar Gaming failed to classify a high-risk player as such, initiate the required Enhanced Due Diligence, verify the player's source of funds, or take escalating action when money laundering risk indicators were identified, in contravention of Ontario's anti-money laundering requirements. The player's deposits reached approximately $189,395 before the account was terminated.
Date Imposed:	August 27, 2026
Regulator Imposing Penalty:	AGCO

Statute/Regulation Violated:	Registrar's Standards for Internet Gaming Requirement to implement risk-based AML controls to identify, assess, and respond to potential money laundering risks Requirement to conduct Enhanced Due Diligence, including source of funds verification, for high-risk players Requirement to take escalating action, including transaction refusal or player exclusion, when money laundering risk indicators are identified
Overview/Explanation:	Following a compliance review prompted by a police investigation, the AGCO found that NorthStar Gaming (Ontario) Inc. failed to follow anti-money laundering policies in relation to a high-risk player. The player opened an account in March 2024 and reached the $25,000 lifetime deposit threshold - the trigger for Enhanced Due Diligence (EDD) under NorthStar's own AML policies - within the same month. Despite this, NorthStar did not classify the player as high risk, initiate EDD, or verify the player's source of funds. The player's deposits continued for more than a year, reaching approximately $189,395 by June 2025, including over $55,000 in December 2024 alone. NorthStar did not classify the player as high risk or terminate the account until June 2025, following inquiries by the AGCO. The compliance review was prompted after the player was charged by police in connection with Project Outsource, a joint law enforcement effort targeting extortion and violence in the towing industry.
Link to Source:	AGCO (official)

Booming Games (Malta) Limited

Penalty:	CAD $70,000
Cause for Penalty:	Booming Games failed to properly configure, test, and monitor certain slot games, resulting in prohibited auto-play functionality being made available to Ontario players across multiple games for several months, in contravention of Ontario's game-design standards.
Date Imposed:	August 20, 2026
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming

	Prohibition on auto-play functionality in online slot games Requirement that registered gaming suppliers ensure games comply with Ontario's standards before and throughout their availability to players
Overview/Explanation:	Following a compliance investigation, the AGCO found that Booming Games (Malta) Limited had made prohibited auto-play functionality available to Ontario players across multiple slot games for several months. Auto-play allows players to automatically spin an online slot machine without manually initiating each wager, removing deliberate pauses between spins that are designed to support player awareness and reduce gambling-related harm. Ontario prohibits auto-play on slot games entirely. The AGCO found that Booming Games failed to properly configure, test, and monitor the affected games before and after their launch in Ontario. Upon notification, the auto-play functionality was disabled.
Link to Source:	[AGCO (official)]()

Betty Gaming Ltd.

Penalty:	CAD $120,000
Cause for Penalty:	A vulnerability in Betty.ca's age-restriction and player-eligibility controls allowed 23 underage individuals to create online gambling accounts, with 9 depositing funds and gambling on the site, in contravention of Ontario's requirements that operators validate player eligibility before account creation.
Date Imposed:	August 6, 2026
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming Prohibition on permitting underage individuals to create accounts, log in, or gamble online Requirement that player information be collected, saved, and validated as complete and accurate before a player account is created
Overview/Explanation:	In November 2025, the AGCO was notified that Betty Gaming Ltd. had identified a vulnerability in its age-restriction and player-eligibility controls on Betty.ca. The

	defect allowed 9 individuals under the age of 19 to create accounts, deposit funds, and gamble on the site. An additional 14 underage individuals were able to create accounts but did not deposit funds. Ontario's gaming standards require operators to validate player eligibility before accounts are created and to have effective safeguards in place to prevent underage access.
Link to Source:	[AGCO (official)]()

Great Canadian Entertainment (AML Violations)

Penalty:	CAD $170,000
Cause for Penalty:	Great Canadian Entertainment (GCE) failed to properly assess and monitor high-risk patrons at Pickering Casino Resort and did not file required Suspicious Transaction Reports in cases where patrons showed potential money laundering indicators, weakening safeguards designed to detect and prevent unlawful conduct.
Date Imposed:	July 7, 2026
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Gaming Requirement to have mechanisms in place to reasonably identify and prevent unlawful activities, including adequate risk assessments and monitoring of player transactions. Requirement to have reasonable measures in place to identify and prevent suspected money laundering, including risk-based policies with escalating measures for high-risk patrons.
Overview/Explanation:	Following a compliance audit of Pickering Casino Resort, the AGCO found that GCE failed to adequately identify, assess, and monitor high-risk patrons and did not file required Suspicious Transaction Reports in a number of cases where patrons displayed potential money laundering indicators. The audit identified failures to conduct adequate risk assessments, properly track high-risk patrons subject to enhanced scrutiny, and implement escalating measures for patrons engaging in behaviour consistent with money laundering indicators.
Link to Source:	AGCO (official)

Great Canadian Entertainment (Bill Validators)

Penalty:	CAD $120,000
Cause for Penalty:	Great Canadian Entertainment installed revoked or unapproved bill validator software in gaming machines across four casino sites, on 40 separate instances, without the required independent testing, monitoring, and AGCO approval.
Date Imposed:	June 29, 2026
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Gaming Requirement that gaming equipment and software be independently tested and approved before deployment in a live casino environment.
Overview/Explanation:	Following a compliance review, the AGCO found that Great Canadian Entertainment (GCE) had installed revoked or unapproved bill validator software across four Ontario casino sites on 40 separate occasions between February 20 and March 15, 2025. Bill validators are critical components within gaming machines that verify cash inserted by players and support anti-money laundering controls. Using unauthorized software bypassed required testing and approval processes, weakening safeguards designed to protect the integrity of casino gaming and detect unlawful conduct.
Link to Source:	AGCO (official)

Gateway Casinos Sudbury

Penalty:	CAD $12,500
Cause for Penalty:	A 17-year-old gained access to the casino gaming floor and gambled on four separate occasions using another person's driver's licence. Security staff failed to follow internal identification protocols, and the casino was found to have contravened standards requiring that individuals under 19 years of age be denied access to gaming sites.
Date Imposed:	June 8, 2026 (originally issued September 22, 2025)
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Gaming

	Prohibition on registered gaming operators permitting individuals under 19 years of age to access gaming sites or play lottery schemes at casino gaming sites.
Overview/Explanation:	Following an investigation into age verification practices at Gateway Casinos Sudbury, the AGCO found that a 17-year-old gained entry to the casino and gambled on four separate occasions over three days in April 2025, using a valid driver's licence belonging to an older friend. Security staff failed to follow the casino's own identification protocols on each occasion, including accepting inadequate secondary identification and failing to ask the minor to remove accessories that obscured his face. The casino appealed the monetary penalties, arguing due diligence, but the Licence Appeal Tribunal confirmed the fines in full.
Link to Source:	CanLII

Atlantic Lottery Corporation

Penalty:	CAD $212,025
Cause for Penalty:	Atlantic Lottery Corporation Inc. failed to file required suspicious transaction reports, maintain compliant written policies and procedures, and conduct adequate risk assessments for money laundering and terrorist financing, in contravention of Part 1 of the Proceeds of Crime (Money Laundering) and Terrorist Financing Act and associated Regulations.
Date Imposed:	May 29, 2026
Regulator Imposing Penalty:	FINTRAC
Statute/Regulation Violated:	Proceeds of Crime (Money Laundering) and Terrorist Financing Act — Part 1 and associated Regulations Failure to submit suspicious transaction reports Failure to develop and maintain written compliance policies and procedures approved by a senior officer Failure to assess and document money laundering and terrorist financing risks
Overview/Explanation:	Following a compliance examination, FINTRAC found that Atlantic Lottery Corporation Inc. failed to meet key anti-money laundering obligations under the Proceeds of Crime (Money Laundering) and Terrorist Financing Act. Specifically, the company failed to submit suspicious

	transaction reports where reasonable grounds existed, did not maintain up-to-date written compliance policies and procedures approved by a senior officer, and failed to adequately assess and document money laundering and terrorist financing risks. Atlantic Lottery has since paid the penalty in full and the case is closed.
Link to Source:	[FINTRAC (official)]()

Relax Gaming Limited & Arrise Solutions Limited

Penalty:	CAD $80,000 total: Relax Gaming Limited ($40,000) and Arrise Solutions Limited ($40,000)
Cause for Penalty:	According to the AGCO, games created by these companies were available on unregulated gambling websites accessible to Ontario players.
Date Imposed:	May 7, 2026
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Gaming Control Act Registrar's Standards for Internet Gaming. Prohibition on companies registered in Ontario's regulated iGaming market from offering their products to unregulated gaming websites available to Ontario players.
Overview/Explanation:	Following an investigation monitoring whether registered suppliers were providing content to unregulated operators, the AGCO found that games created by Relax Gaming Limited and Arrise Solutions Limited were available on unregulated gambling websites accessible to Ontario players. Upon notification of the penalties by AGCO investigators, Relax Gaming Limited and Arrise Solutions Limited cooperated fully with the investigation and took prompt action to restrict Ontario player access to its games on the unregulated platforms.
Link to Source:	[AGCO (official)]()

FanDuel Canada ULC

Penalty:	CAD $350,000

Cause for Penalty:	Failure to identify and report unusual and suspicious betting and match-fixing activity in sports betting wagers (specifically related to the Czech Table Tennis Star Series).
Date Imposed:	January 8, 2026
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming Standard 1.13 (Operators must engage with the Registrar in a transparent way, which includes reporting any incident or matter that may affect the integrity or public confidence in gaming in accordance with the established notification matrix) Standard 4.32 (Operators must establish controls to identify unusual or suspicious betting activity and report such activity to an Independent Integrity Monitor)
Overview/Explanation:	AGCO's compliance review found that FanDuel did not take appropriate steps to detect and act on multiple red flags indicating unusual betting patterns and potential match manipulation on a segment of table tennis events between October and November 2024. The regulator concluded that these failures hampered timely reporting to Independent Integrity Monitors and impeded effective integrity controls.
Link to Source:	AGCO (official)

PointsBet Canada

Penalty:	Proposed 5-day suspension of iGaming registration
Cause for Penalty:	Alleged systemic failure to detect and report suspicious betting patterns associated with the Jontay Porter betting scandal.
Date:	February 12, 2026
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming. Obligations to detect and report suspicious betting activity affecting the integrity of regulated wagering.
Overview/Explanation:	AGCO issued a Notice of Proposed Order to temporarily suspend PointsBet Canada's iGaming registration, alleging that the operator did not properly monitor, detect, document or report suspicious betting patterns related to the 2024

	Jontay Porter insider betting scheme. PointsBet had initially denied offering bets on Porter, but eighteen months later, confirmed it had done so. The AGCO found these wagers showed clear indications of suspicious activity that should have been detected and reported at the time.
Link to Source:	AGCO (official) Canadian Gaming Business

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2025

BetMGM Canada Inc.

Penalty:	CAD $110,000
Cause for Penalty:	Offering cash incentives to new customers to sign up and deposit. Prohibited advertising/inducement marketing through third-party affiliates.
Date Imposed:	March 26, 2025
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming. Standards prohibiting public inducements, bonuses, credits in marketing and holding operators responsible for third-party suppliers (Standards 1.19 & 2.05).
Overview/Explanation:	AGCO determined that BetMGM Canada engaged marketing affiliates at public events that offered cash payments to individuals in return for opening accounts and making deposits. In January 2024, BetMGM representatives attended the National Franchise Show, offering $100 cash per sign-up. A second incident involved affiliate Above the Street, which resulted in 377 sign-ups and $127,180 in commissions, and affiliate Maple Leaf Marketing, which generated 94 sign-ups. Ontario's regulated igaming rules ban such inducement activations in public advertising and marketing to protect against predatory growth tactics.
Link to Source:	AGCO (official)

Great Canadian Casino Resort Toronto (Dealer Collusion)

Penalty:	CAD $120,000
Cause for Penalty:	Failure to detect a cheat-at-play and dealer collusion scheme. Surveillance and supervisory pit staff failed to detect the scheme; casino staff failed to follow proper table games audit procedures.
Date Imposed:	April 16, 2025
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	AGCO Registrar Standards for Casinos. Obligations to ensure game integrity, detect and prevent cheating and collusion, and maintain proper table games audit procedures.

Overview/Explanation:	In March 2024, the Ontario Provincial Police Investigation and Enforcement Bureau (IEB), embedded within the AGCO, laid charges against five individuals following an investigation into alleged collusion between two table games dealers at Great Canadian Casino Resort Toronto and a group of casino patrons. AGCO's subsequent compliance review confirmed the dealers engaged in a cheat scheme on multiple occasions, generating nearly $20,000 in illicit winnings in less than one week. Surveillance and pit staff failed to detect the scheme. This was noted as Great Canadian Casino Resort Toronto's second recent incident involving allegations of a cheat-at-play and dealer collusion.
Link to Source:	[AGCO (official)]()

Great Canadian Entertainment (Age Verification)

Penalty:	CAD $151,000 (aggregate) Breakdown: Casino Ajax: $50,000 Pickering Casino Resort: $50,000 Great Canadian Casino Resort Toronto: $51,000
Cause for Penalty:	Failure to effectively prevent minors from accessing and participating in gambling activities at several casino properties.
Date Imposed:	May 8, 2025
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	AGCO Registrar Standards. Age verification and eligibility requirements that prohibit access to gambling by individuals under 19 (Standards 1.9, 3.1 and 3.2).
Overview/Explanation:	AGCO reviewed multiple incidents at Great Canadian Casino Resort Toronto, Casino Ajax, and Pickering Casino Resort, where individuals under the legal gambling age of 19 were found on the gaming floor and participating in gambling. The Standards require stringent age verification and competent staff training to prevent underage gambling.
Link to Source:	[AGCO (official)]()

Casino Days (Well Played Media, Unipessoal LDA)

Penalty:	CAD $54,000
Cause for Penalty:	Promoting a deceptive and high-risk bonus offer on its Casino Days website that failed to properly disclose key terms and encouraged high-risk gambling behaviour.
Date Imposed:	June 16, 2025
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming. Standard 2.04 (advertising/marketing must not portray, suggest, condone or encourage socially irresponsible gaming behaviour or encourage high-risk play). Standard 2.06 (requirements for communicating gambling inducement terms).
Overview/Explanation:	AGCO launched an investigation after a player complained that more than $8,500 in winnings had been confiscated by Casino Days. The investigation reviewed a “welcome bonus” of up to $2,000 that required players to wager a minimum of $20 per bet and complete all wagering requirements within seven days. AGCO analysis showed the average player would first lose $3,640 trying to earn the $2,000 bonus. Certain terms of the bonus offer were also buried behind multiple links, making them difficult to find.
Link to Source:	AGCO (official)

Great Canadian Casino Resort Toronto (Afterparty)

Penalty:	CAD $350,000
Cause for Penalty:	Hosting an unapproved after-party on the live gaming floor without the required risk assessment and reporting. Critical failures in operations, incident reporting, employee training, and management of disturbances.
Date Imposed:	June 26, 2025
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	AGCO gaming standards. Failure to assess and report risk and failure to maintain the safety, security and integrity of the gaming environment.

Overview/Explanation:	AGCO found the casino permitted approximately 400 attendees onto active gaming floors for an impromptu after-party in the pre-dawn hours following an EDM event on September 27, 2024, without conducting the required risk assessment or notifying the regulator. The event was marked by widespread intoxication, disorderly behaviour, and numerous criminal and medical incidents, including alleged assaults, drug overdoses, and acts of public indecency. The security and safety lapses compromised patron and operational integrity standards.
Link to Source:	AGCO (official)

theScore (Score Media and Gaming Inc.)

Penalty:	CAD $105,000
Cause for Penalty:	Failure to implement adequate responsible gambling protections for a high-risk player (lack of monitoring/intervention).
Date Imposed:	October 7, 2025
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming. Responsible gambling/player protection sections (Standards 2.01, 2.10, 2.12).
Overview/Explanation:	AGCO's compliance review concluded that theScore failed to appropriately address signs of problem gambling for a player who wagered approximately $2.5 million and lost approximately $230,000 over an eight-month period. The player repeatedly requested bonuses, displayed loss-chasing behaviour, and showed signs of distress to the operator's VIP host. The operator relied on inaccurate self-reported income and failed to conduct meaningful responsible gambling due diligence or interventions despite clear red flags.
Link to Source:	AGCO (official)

Canadian National Exhibition Association (CNE Casino)

Penalty:	CAD $199,000
Cause for Penalty:	Failure to assess and document AML risk. Failure to institute and document the prescribed review. Violations under the PCMLTFA.

Date Imposed:	September 4, 2025 (penalty imposed July 11, 2025)
Regulator Imposing Penalty:	Financial Transactions and Reports Analysis Centre of Canada (FINTRAC)
Statute/Regulation Violated:	Proceeds of Crime (Money Laundering) and Terrorist Financing Act (Part 1) and associated Regulations. Record-keeping and compliance program requirements.
Overview/Explanation:	During a compliance examination, FINTRAC determined the temporary CNE Casino lacked sufficient AML risk documentation and compliance regime, including failure to document prescribed reviews critical to reporting obligations.
Link to Source:	FINTRAC (official)

British Columbia Lottery Corporation (BCLC)

Penalty:	CAD $1,075,000
Cause for Penalty:	Failure to report suspicious transactions. Failure to develop and apply policies and procedures for high-risk clients. Failure to take special measures for high-risk clients.
Date Imposed:	August 28, 2025 (penalty imposed July 17, 2025)
Regulator Imposing Penalty:	FINTRAC
Statute/Regulation Violated:	Proceeds of Crime (Money Laundering) and Terrorist Financing Act (Part 1) and associated Regulations.
Overview/Explanation:	Following a compliance examination, FINTRAC found that BCLC, the Crown corporation overseeing all legal gambling products in British Columbia (including lottery tickets, casinos and online gambling), did not report suspicious transactions and did not implement appropriate policies and procedures for high-risk clients as required under federal AML law.
Link to Source:	FINTRAC (official)

Saskatchewan Indian Gaming Authority (SIGA)

Penalty:	CAD $1,175,000
Cause for Penalty:	Failure to submit suspicious transaction reports where there were reasonable grounds to suspect that transactions were

	related to a money laundering or terrorist activity financing offence. Failure to report suspicious transactions with the prescribed information. Failure to develop and apply written compliance policies and procedures that are kept up to date.
Date Imposed:	September 12, 2025 (penalty imposed August 28, 2025)
Regulator Imposing Penalty:	FINTRAC
Statute/Regulation Violated:	Proceeds of Crime (Money Laundering) and Terrorist Financing Act (Part 1) and associated Regulations.
Overview/Explanation:	FINTRAC's compliance review found SIGA failed to submit 4 required suspicious transaction reports and, in 3 other instances, submitted STRs without the required ML/TF indicators. SIGA also had inadequate policies and procedures for the ongoing monitoring of high-risk and extremely high-risk patrons, failing to properly assess risk for 41 out of 100 patrons reviewed. SIGA contests both the alleged violations and the penalty, maintaining that no identified criminal activity occurred at its properties, and has announced an appeal to Canadian Federal Court.
Link to Source:	FINTRAC (official) FINTRAC (penalty details)

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2024

NorthStar Gaming (Ontario) Inc.

Penalty:	CAD $30,000
Cause for Penalty:	Failure to ensure that NorthStarBets.ca was accessible only to players in Ontario (the site was accessible outside Ontario). Repeated failure to provide the Registrar with data, information and documents in a timely manner.
Date Imposed:	October 16, 2024
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Gaming Control Act (GCA) s. 3.8. Registrar's Standards for Internet Gaming Standard 3.02 (games shall be provided only within Ontario). Standard 1.01 (commitment to integrity). Standard 1.13 (transparency with Registrar, including providing requested data and documents).
Overview/Explanation:	AGCO conducted a proactive third-party assessment to test whether Ontario gaming sites were accessible outside the province. During the assessment, NorthStarBets.ca failed to accurately identify the location of one of the testing devices. The AGCO further cited the operator for repeated failure to provide requested data and documents in a timely manner.
Link to Source:	AGCO (official)

MGE Niagara Entertainment Inc. (Fallsview Casino Resort)

Penalty:	CAD $70,000
Cause for Penalty:	Failure to report suspicious behaviour by a known high-risk patron who presented $80,000 in strapped $100 bills. Failure to ascertain and corroborate the patron's source of funds.
Date Imposed:	January 24, 2024
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Gaming Control Act (GCA) s. 3.8. Registrar's Standards for Gaming: Standard 6.1.5 (report suspicious behaviour and unlawful activities per notification matrix). Standard 6.3.2 (implement policies to ascertain and corroborate patron's source of funds where risk warrants).
Overview/Explanation:	In April 2023, a patron attended the Salon Privé at Fallsview Casino Resort and presented $80,000 in strapped $100 bills

	from a reusable grocery bag. Surveillance confirmed the patron left with casino chips without playing. Despite the patron being previously flagged as "high risk," the casino failed to notify the AGCO and on-site police as required, and took no steps to verify the source of funds.
Link to Source:	AGCO (official)

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2023

PointsBet Canada Operations 1 Inc.

Penalty:	CAD $150,000
Cause for Penalty:	Multiple violations of responsible gambling provisions. Failure to appropriately intervene with a player who lost over $500,000 in under three months despite multiple high-risk flags. Also communicated gambling inducements without active player consent.
Date Imposed:	November 9, 2023
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming: Standards 2.01, 2.05, 2.11, 2.12, and 2.24 (responsible gambling, interventions, player protection, gaming limits, cooling-off period, and advertising without consent).
Overview/Explanation:	AGCO issued PointsBet Canada Operations 1 Inc. a Notice of Monetary Penalty for failing to meet Ontario's responsible gambling requirements. A player lost over $500,000 in under three months and was flagged as potentially high-risk by the operator's systems on multiple occasions due to significant losses and repeated withdrawal cancellations. Despite this, no interventions were provided. Additionally, the operator deposited credits totalling $35,500 and offered free sporting event tickets to the player after the player had withdrawn direct marketing consent.
Link to Source:	AGCO (official)

Apollo Entertainment Ltd.

Penalty:	CAD $100,000
Cause for Penalty:	Multiple violations of responsible gambling provisions. Failure to conduct required interventions with a player experiencing over $2 million in losses in under four months. Failure to implement an adequate voluntary self-exclusion program and insufficient limit-setting tools.
Date Imposed:	August 10, 2023
Regulator Imposing Penalty:	AGCO

Statute/Regulation Violated:	Registrar's Standards for Internet Gaming. Responsible gambling provisions including failure to monitor high-risk players, provide required interventions, implement adequate self-exclusion programs, and provide sufficient tools for players to set financial and time-based gambling limits.
Overview/Explanation:	AGCO served Apollo Entertainment Ltd. with a Notice of Monetary Penalty for failing to meet Ontario's responsible gambling requirements. The most serious finding was the case of a player experiencing over $2 million in losses in under four months without receiving any interventions from the gaming site operator. Apollo also failed to implement an adequate voluntary self-exclusion program and provided insufficient tools for players to set financial and time-based gambling limits.
Link to Source:	AGCO (official)

BV Gaming Limited & Fitzdares Canada Limited

Penalty:	CAD $30,000 total: BV Gaming Limited ($15,000) and Fitzdares Canada Limited ($15,000)
Cause for Penalty:	Offering bets on Canadian major junior hockey leagues (Ontario Hockey League, Western Hockey League, and Quebec Major Junior Hockey League) during the 2022-23 season. Betting on minor league sports is expressly prohibited.
Date Imposed:	June 20, 2023
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming: Standard 4.34, paragraph 15 (expressly prohibiting offering bets on minor league sports, including the Canadian Hockey League's three major junior hockey leagues).
Overview/Explanation:	AGCO served BV Gaming Limited and Fitzdares Canada Limited with Notices of Monetary Penalty for offering numerous bets on Ontario Hockey League, Western Hockey League, and Quebec Major Junior Hockey League games during the 2022-23 season. The Registrar's Standards expressly prohibit offering bets on minor league sports.
Link to Source:	AGCO (official)

Mobile Incorporated Limited, LeoVegas Gaming PLC & Bunchberry Limited

Penalty:	CAD $70,000 total: Mobile Incorporated Limited ($30,000), LeoVegas Gaming PLC ($25,000), Bunchberry Limited ($15,000)
Cause for Penalty:	Providing games on their Ontario gaming sites that were not approved by the AGCO Registrar nor certified by an Independent Testing Laboratory (ITL). Mobile Incorporated Limited also provided uncertified games from two unregistered suppliers.
Date Imposed:	April 20, 2023
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming: Standards 4.08 and 4.09 (games must be approved by the AGCO Registrar and certified by a registered ITL). Standard 1.22 (games must be from registered suppliers) – applicable to Mobile Incorporated Limited.
Overview/Explanation:	AGCO served three registered internet gaming operators with Notices of Monetary Penalty for offering uncertified slot games on their Ontario gaming sites. The Standards require operators to only provide games that are from registered gaming suppliers and have been certified by an AGCO-registered independent testing laboratory. Mobile Incorporated Limited's violations were compounded by sourcing uncertified games from two unregistered suppliers.
Link to Source:	AGCO (official)

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2022

BetMGM Canada Inc. & PointsBet Canada

Penalty:	CAD $78,000 total: BetMGM Canada ($48,000) and PointsBet Canada ($30,000)
Cause for Penalty:	Alleged advertising and inducement infractions. BetMGM posted prohibited gambling inducements, including a '$250K Launch Party' contest advertisement with a $100K casino bonus prize and a 'Bellagio' advertisement offering a $10 casino bonus for a $25 bet. PointsBet also posted prohibited gambling inducements.
Date Imposed:	May 3, 2022
Regulator Imposing Penalty:	AGCO
Statute/Regulation Violated:	Registrar's Standards for Internet Gaming: Standard 2.04 (advertising must not imply chances of winning increase the more one spends – applicable to BetMGM) and Standard 2.05 (advertising and marketing materials that communicate gambling inducements, bonuses and credits are prohibited except on an operator's gaming site and through direct advertising and marketing after receiving active player consent).
Overview/Explanation:	Among the first enforcement actions taken by the AGCO in Ontario's newly launched iGaming market (which opened in April 2022), the regulator served both BetMGM Canada and PointsBet Canada with Notices of Monetary Penalty for prohibited public advertising of gambling inducements and bonuses. BetMGM's violations related to specific social media posts promoting a contest and a bonus offer. PointsBet violated the inducement advertising standard.
Link to Source:	AGCO (official)

Unibet ON Inc.

Penalty:	CAD $48,000
Cause for Penalty:	Posting or airing multiple broad gambling inducements that promoted 'generous welcome offers' between May 19–22, 2022.
Date Imposed:	August 25, 2022
Regulator Imposing Penalty:	AGCO

Statute/Regulation Violated:	Registrar's Standards for Internet Gaming: Standard 2.05 (advertising and marketing materials that communicate gambling inducements, bonuses and credits are prohibited except on an operator's gaming site and through direct advertising after receiving active player consent).
Overview/Explanation:	AGCO served Unibet ON Inc. with an Order of Monetary Penalty for allegedly posting or airing multiple broad gambling inducements promoting 'generous welcome offers' during the early weeks of Ontario's regulated iGaming market. Ontario prohibits broad public advertising of bonuses and other gambling inducements.
Link to Source:	AGCO (official)